

## Order Form 訂購表格

I would like to order 本人欲訂購：

Please ✓ below to indicate your choice of Products 請在 ☐ 加上 ✓ 表示您的訂購的產品

Products are sold by Zuellig Pharma Limited ("Zuellig"), Abbott's authorized distributor for the FreeStyle Libre products. Abbott is processing this Order Form on behalf of Zuellig. 產品是由雅培之授權經銷商，裕利醫藥有限公司（“裕利”）出售。雅培代表裕利處理本訂單。

☐ FreeStyle Libre Reader  
掃描檢測儀

**HK\$572**

Order Quantity

訂購數量：



Box 盒

☐ FreeStyle Libre Sensor  
傳感器

**HK\$572**

Order Quantity

訂購數量：



Box 盒

\* 圖片只供參考，一切以實物為準。  
Pictures for reference only, the real object should be considered as final.

I confirm my order and I agree to the following Collection of Personal Information Statement (Pg.2) as well as the Terms & Conditions of Sale (Pg.3)  
本人確定訂購数量和確認已閱讀以下有關個人資料聲明(第二頁)及銷售條款(第三頁)

Signature

客戶簽署：

Please note that information you provide must be accurate and complete. 請提供準確及完整資料

First Name 名： Last Name 姓：

☐ Hong Kong 香港

☐ Kowloon 九龍

☐ New Territories 新界

Address 地 址：

Contact Number

聯 絡 電 話：

Email Address

電 郵 地 址：

Submit Your Order Form to Abbott Laboratories Limited ("Abbott")  
提交您的訂購表格到美國雅培製藥有限公司（“雅培”）

1. Please fax your order form to 2806 1389  
請傳真您的訂單到2806 1389

2. Please take a photo of this order and send by：  
請拍攝此訂單表格，用以下的方式傳達：✉ [adc-cs.hk@abbott.com](mailto:adc-cs.hk@abbott.com)

### Collection of Personal Information Statement

Personal Information / Privacy Policy Statement : Abbott Laboratories Limited ("Abbott") is collecting personal information relating to you. It is voluntary for you to supply such information. Before you submit any information, you should be aware of how it will be used. We will use your information in order to process your order and to provide you, by way of telephone calls, email, text messages, facsimile and/or mail, with useful information related to diabetes. We may also share your information with Zuellig Pharma Limited ("Zuellig") to process your order and with our affiliates and subsidiaries as well as authorised independent third parties who may assist us in collecting and processing information. By providing your information, you agree to the above collection, use and disclosure of your personal information. If you have any question or if you wish to access to or request the correction of your personal information (subject to the payment of a reasonable administration fee), you may contact our Privacy Officer by e-mail at [ADC-CS.HK@abbott.com](mailto:ADC-CS.HK@abbott.com).

### Terms and Conditions of Sale ("Terms")

Abbott Laboratories Limited ("ABBOTT") has appointed Zuellig Pharma Limited ("Zuellig") as the authorized distributor for the FreeStyle Libre products ("Products") in Hong Kong through [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk) and such other channels e.g. order forms or order hotline as Abbott may provide ("Purchase Channels"). Abbott operates and maintains the website [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk) and is processing your order of the Products placed on the Purchase Channels on behalf of Zuellig.

Products are sold by Zuellig. You can place orders for the purchase of the Products through the Purchase Channels. The Purchase Channels are for the sale of the Products from Zuellig to customers who are resident in Hong Kong and who are aged 18 or over. If you are not resident in Hong Kong, please visit [www.freestylelibre.com](http://www.freestylelibre.com) where you will be directed to the Abbott website in your country (if any) or advise the Abbott Customer Service Representative of this and you will be re-directed to an appropriate customer service Representative. Please check with your Health Care Professional whether the Products are suitable for you. The Terms apply to the purchase of Products ordered through all Purchase Channels and shall not be applicable for any purchase of Products from other third parties. By using any of the Purchase Channels to purchase Products you are indicating your acceptance to be bound by these Terms. These Terms form a legal contract for the purchase of the Products and can only be amended with our consent. Any purchases that you make are subject to these Terms. Any terms or conditions of Zuellig's invoice form that conflict with the Terms shall be superceded by the Terms.

You are advised to print a copy of the Terms for reference.  
Effective Date of the Terms: April 2021 Last Updated: April 2021  
Other Applicable Terms  
Please read the Privacy Policy available at [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk), as they contain important information which applies to all purchases made through the Purchase Channels.  
When you place an order through the Purchase Channels, you will be providing Zuellig and Abbott with your personal information. You agree that Abbott and Zuellig can use your personal information to process your order and for the delivery of the Products ordered and for other limited purposes.

**Your Account**  
In order to purchase Products through the Purchase Channels an account must be created. Creation of an account will include verification of your identity and the information that you provide must be accurate and complete.  
Access to any of the Purchase Channels may be withdrawn at any time.  
You are responsible for maintaining the confidentiality of passwords to prevent unauthorised access to your account. You agree to accept responsibility for all activities that occur under your account or using your password.  
You should take necessary steps to ensure that your password and account details are kept confidential and secure and you should inform Abbott immediately if you have any reason to believe that your password has become known to anyone else or if the password is being, or is likely to be, used in an unauthorised manner.  
**Creating a Contract**  
After you place an order through the Purchase Channels, you will receive an email from Abbott sending on behalf of Zuellig acknowledging that your order has been received. The order you placed constitutes an offer to purchase the Product. Zuellig's acceptance of your order will take place when you receive a confirmation email from Abbott sending on behalf of Zuellig confirming acceptance of your order at which time a contract will be formed between you and Zuellig ("Contract"). It is important that you enter a valid e-mail address. The Product remains the property of Zuellig until full payment has been received from you.

**Amending These Terms**  
Without prejudice to your rights under applicable law, Zuellig reserves the right to amend these Terms at any time and for any reason. These Terms supersede any other pre-printed terms and conditions appearing elsewhere.  
If Zuellig amends the Terms, the most recent version of the Terms will be posted online and will then apply to the purchase of Products through the Purchase Channels.  
When these Terms are amended, we will state that these Terms have been amended and show the relevant date at the top of this page.  
**Language of Terms & Contract**  
These Terms and any Contract may be written in English and other languages but the English language shall control the interpretation of these Terms and any Contract. Any translation shall be for convenience purposes only and shall not be legally binding.

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### 收集個人資料聲明

個人資料/私隱條例聲明：美國雅培製藥有限公司（簡稱“雅培”）在您自願提供的情况下收集您的個人資料。在您提供資料之前您必須了解其用途。我們將使用您的個人資料處理您的訂單，並以電話、電子郵件、短訊、傳真和/或郵寄方式，向您提供與糖尿病相關的有用的信息。我們可能亦需要與裕利醫藥有限公司（“裕利”）共用您的資料以便處理您的訂單和將其交予我們於本地或海外的關聯機構和附屬機構，以及授權獨立第三者以便協助我們收集和處理資料。當您提供您的資料時，即代表您同意上述有關您的個人資料的收集、使用和披露。如您有任何查詢或如您欲查閱或要求更改您的個人資料（需繳付合理執行費的前提下），您可以通過發送電子郵件到 [ADC-CS.HK@abbott.com](mailto:ADC-CS.HK@abbott.com) 聯絡我們的私隱條例事務主任。

### 銷售條款（“此等條款”）

美國雅培製藥有限公司（“雅培”）已委任 Zuellig Pharma Limited 裕利醫藥有限公司（“裕利醫藥”）擔任其在香港的 FreeStyle Libre 產品（“相關產品”）的授權經銷商。通過 [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk) 網站及雅培可能提供的其他渠道例如訂購表格和訂購熱線等（“購買渠道”）經銷相關產品。雅培代表裕利醫藥運作及維持 [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk) 網站，並處理您經以上購買渠道發出的相關產品訂單。

相關產品乃由裕利醫藥銷售。您可通過上述購買渠道訂購相關產品。上述購買渠道乃由裕利醫藥用以向居住於香港並且年滿18歲的顧客出售相關產品，如您並非香港居民，請瀏覽 [www.freestylelibre.com](http://www.freestylelibre.com) 網頁，該網頁將會引領您瀏覽您所在國家的雅培網站，或者會將告知雅培的顧客服務代表關於您的要求，並將會轉介至適當的顧客服務代表。

至於您是否適合使用相關產品，請向您的醫療保健專家表明。此等條款適用於通過上述購買渠道訂購相關產品，但不適用於從第三方購買相關產品。您通過上述購買渠道購買相關產品，即表示您接受此等條款之約束。此等條款構成關於購買相關產品的法律合約，並且只有在我們同意的情況下才能加以修改。您的任何購買行為均受此等條款的約束。裕利醫藥的發票表格當中如有條款與此等條款相抵觸，應以此等條款為準。

您應打印此等條款的一份副本以方便參考。

此等條款的生效日期：二零二一年 四月 最新更新日期：二零二一年 四月

**其他適用條款**  
請參閱 [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk) 網站上所載之隱私政策，當中有適用於通過上述購買渠道購買產品的重要資料。  
您通過以上購買渠道訂購產品時，將要向裕利醫藥及雅培提供您的個人資料。您同意，雅培及裕利醫藥可以將您的個人資料用於處理您的訂單、交付您訂購的產品以及其其他有限的目的。

### 您的賬戶

您必須設立一個賬戶，才能經以上購買渠道訂購產品。設立賬戶時，需要核實您的身份。您提供的資料必須是準確、完整的。我們可以隨時撤銷您進入購買渠道的權利。您應負責為自己的密碼保密，以防止有人盜用賬戶。您同意對經您的賬戶或使用您的密碼進行的一切活動承擔責任。

您應採取必要措施，確保您的密碼和賬戶詳情受到保密和安全穩妥。如果您有理由相信他人獲悉您的密碼，或如密碼正在或有可能被他人盜用，您應立即通知雅培。

**訂立合約**  
您通過以上購買渠道發出訂單之後，將會收到雅培代表裕利醫藥發出的確認已收到訂單之電郵。您發出的訂單將構成購買相關產品之要約。當您收到雅培代表裕利醫藥發出的確認接受訂單之電郵時，即表示裕利醫藥接受您的訂單，而您與裕利醫藥之間將在此時間起存在合約（“購買合約”）關係。請您務必輸入有效的電郵地址。在收到您的全額付款之前，相關產品仍然屬於裕利醫藥的財產。

**此等條款的修訂**  
裕利醫藥有權隨時基於各種原因修訂此等條款，但此舉並不損害您在適用法律下的權利。此等條款之效力凌駕於在其他地方出現的預先打印之條款。若裕利醫藥修訂此等條款，此等條款之最新版將將在網站上發佈，並適用於經以上購買渠道購買相關產品之行為。

此等條款經過修訂之後，我們將聲明此等條款已被修訂，並將在本頁頂部顯示相關版本日期。

**此等條款及購買合約之語文**  
此等條款及購買合約可能會以英文和其他語文寫成，但在解釋此等條款和購買合約時，只以英文版本為準。任何翻譯版本均只為方便參閱而提供，不具有法律約束力。

### 顧客服務

如要聯絡裕利醫藥，請致電顧客服務熱線 852-2856 0062。

### 圖像的使用

FreeStyle Libre 測計及傳感器的圖像僅作為示範用途。您收到的測計及傳感器有可能與其圖像存在差異。

### 取消訂單

若因發生定價錯誤或裕利醫藥無法控制之重大錯誤，且涉及您的訂單，或在 [www.freestylelibre.com.hk](http://www.freestylelibre.com.hk) 網站上發佈的與您的訂單相關之其他條件，裕利醫藥有權在交貨之前取消任何原已接受的訂單。

您有權在裕利醫藥接受訂單之前，致電裕利醫藥的顧客服務熱線 852-2856 0062，取消購買相關產品的訂單。

**產品的供應情況**  
經以上購買渠道購買相關產品，將受產品的供應情況所影響。如果您訂購的相關產品缺貨，裕利醫藥將儘快通知您，並且裕利醫藥不會處理您的有關訂單。

### Delivery

Your Product(s) will be delivered to you as soon as possible and in any event within 30 calendar days of Zuellig accepting your order.

The Product(s) will be delivered to you by a courier engaged by Zuellig. You are responsible for the Product and for any loss or damage to it after it is delivered to you.

If you are not available when the Product is delivered, the Product will be returned to Zuellig and you will receive a notification that the Product could not be delivered. The courier will then contact you to re-arrange delivery at a more suitable time.

Zuellig will deliver directly to the address specified in your order. It is your responsibility to ensure address details are correct; Zuellig does not assume responsibility for undelivered orders caused by incorrectly entered addresses. Zuellig is unable to deliver to the same order to multiple addresses.

When the Product is delivered to you, you shall check the contents of the package immediately as per the enclosed delivery document. Should an item of the Product is not delivered or missing or damaged from outside, you are requested to contact Zuellig through the Customer Service line on 852-2856 0062. Any claim shall not be considered unless reported to Zuellig within 7 days of the invoice date.

### Prices

The prices of the Products will be as described through the relevant Purchase Channel from time to time. Zuellig will take reasonable care to ensure that the Product prices are correct at the time an order is placed.

Prices for the Products may change from time to time. Price changes will not affect any order which has been accepted by Zuellig as set out above.

The prices of the Products do not include delivery charges to you. You will be informed of the delivery charges when you make your purchase through the Purchase Channel. Delivery charges will be added to the total amount due once you have selected a delivery service.

### Special Offers

From time to time, Zuellig may make special offers available through the Purchase Channel. Zuellig will provide the terms of any special offers at the time of purchase. Any such terms incorporate these Terms in full. In the event of any conflict between these Terms and any special offers, these Terms shall prevail.

### Payment Method

Zuellig accepts cash on delivery only.

### Product Warranty

#### Warranty

The reader is sold with a two year warranty and will be replaced by Abbott if it develops a fault during this two year period (other than due to normal wear and tear, failure to follow instructions use error or misuse or unauthorised alteration). This limited warranty is valid if the reader is defective in material or workmanship, and it has been used only in accordance with the User's Manual. Abbott's obligation is to replace the reader free of charge with a sensor or alternative reader as determined by Abbott in its sole discretion. Your replacement may be a different model or type. This warranty covers only the reader, does not cover disposable accessories, extends only to the original purchaser, and is not assignable or transferable.

If you need to make a warranty claim to Abbott, you may contact Abbott's local Customer Service at 852-5808 4196. Abbott shall bear all costs associated with delivery of replacement reader to you and the return of defective reader to Abbott.

Under no circumstances whatsoever will Zuellig be liable to you for any indirect, incidental, special or consequential damages, whether foreseeable or unforeseeable and whether based upon lost goodwill, lost revenue, income or profits, loss of use of money, work stoppage, impairment of other assets, or otherwise and whether arising out of breach of warranty, breach of contract, strict liability in tort, negligence, misrepresentation or otherwise.

### Transfer of Contract

Any Contract for the purchase of Products made through the Purchase Channels is between Zuellig and you. No other person shall have any rights to enforce any of its terms. If you have purchased a Product as a gift, the recipient of the gift will be entitled to the benefit of the warranty set out in these Terms.

Zuellig may transfer its rights and obligations under the Contract to another organisation. This will not affect your rights or our obligations under these Terms.

All other transfers of rights and obligations must be agreed with Zuellig in writing prior to the transfer taking place.

### Interpretation of these Terms.

Each of the paragraphs operates separately. If any court or authority finds that any of them are unlawful or unenforceable, the remaining paragraphs will continue in full force and effect.

### Delay in Enforcement.

If Zuellig fails to insist that you perform any of your obligations under these Terms or is delayed in enforcing the Terms, this should not be interpreted as a waiver of the rights of Zuellig under these Terms. You are still required to comply with these Terms irrespective of Zuellig's enforcement or otherwise. A default by you will only be waived if it is in writing, signed by Zuellig.

### Governing Law

These Terms and the Contract are governed by the laws of Hong Kong, including any disputes or claims arising out of or in connection with them and the courts of Hong Kong will have jurisdiction over any such dispute or claim.

### Payment Options

Products are sold by Zuellig Pharma Limited, a company organized under the laws of Hong Kong and having its principal place of business at Suite 608, 6/F, Devon House, Taikoo Place, Quarry Bay, Hong Kong.

The only available payment method is cash on delivery. All Products remain the properties of Zuellig until full payment has been received from you.

### Returns Policy

#### 1. Can I return a Product?

Due to the nature of the Product, you cannot cancel the order once the order has been accepted by Zuellig. The only exception to this is for faulty sensor(s).

In the unlikely event that either a sensor or the reader develops a fault prior to the expiry date in case of a sensor or the expiry of the warranty period in case of a reader from the date of delivery (other than due to normal wear and tear, failure to follow instructions, use of wrong indication, or misuse) or is damaged while it is being delivered, Abbott will replace the sensor or reader. Please refer to the terms of warranty applicable for the sensor/reader. Please contact the Abbott Customer Service at 852-5808 4196, who will be able to advise you. If you return the reader, please ensure that you erase any personal information that is stored on the reader completely before sending the reader back.

#### 2. The product I received is damaged or wrong, can I return it?

Yes, if you receive a damaged Product, please contact Zuellig's Customer Service at 852-2856 0062 to request for a replacement.

**3. There is an error in the invoice I have received, what can I do?**  
Please contact Zuellig at 852-2856 0062 within 24 hours upon delivery if you find any error in the invoice.

### 送貨

您訂購的相關產品將在裕利醫藥接受訂單之後儘快向您送貨，並無論如何將於 30 個日曆天內送貨。

裕利醫藥將會經由其聘用的快遞公司向您送貨。

相關產品送交給您之後，與產品有關的一切責任及其發生的任何損失或損壞均應由您承擔。

如果在交貨時未能聯絡到您，相關產品將交回裕利醫藥，而您將收到有關未能交貨的通知。快遞公司將於稍後聯絡您，安排在合適的時間再次交貨。

裕利醫藥將會按您的訂單中指定的地址直接給您送貨。您有責任確保地址正確無誤，如因錯誤輸入地址，以致未能送貨，裕利醫藥不承擔任何責任。裕利醫藥無法將同一張訂單內的商品發送到多個地址。

當相關產品送交給您時，您應立即根據隨附的送貨文件檢查包裹內容。如果未有送交個別貨品，或貨品丟失，或發生來自外部的損壞，請致電顧客服務熱線 852-2856 0062 與裕利醫藥聯絡。如有各種索償，應在開出發票之日起 7 天內向裕利醫藥提出，否則不會獲得受理。

### 價錢

相關產品之價錢將不時經以上購買渠道說明。裕利醫藥將採取合理措施，確保在您發出訂單時產品價錢正確。

相關產品的價錢可能會不時更改。若訂單已如上文所述獲裕利醫藥接受，即不受價錢變動之影響。

產品價錢尚未包含送貨費用。您經以上購買渠道訂購貨品時，您將被告知送貨費用。只要您選擇送貨服務，送貨費用便會加速支付的總額。

### 特別優惠

裕利醫藥可能會不時通過以上購買渠道提供特別優惠。如有特別優惠提供，裕利醫藥將在您購買時提供有關特別優惠條款。此等條款亦將全部併入該等特別優惠條款之中。如此等條款與特別優惠條款之間發生衝突，則以此等條款為準。

### 付款方式

裕利醫藥只接受實到付款的付款方式，並只收取現金。

### 產品的保用

#### 保用

測計器的保用期為兩年，如果測計器在兩年保用期內出現故障，將獲雅培更換，但因正常損耗、未能遵從使用說明、錯誤使用、胡亂使用產品、擅自改動產品等引起的故障不會獲得保用。只有在測計器的物料或工藝存在缺陷，並且您確已按《用戶手冊》使用產品時，這有限保用保證才會有效。雅培的義務限於由雅培自行決定免費更換同一款式的或另一款式的測計器。此項保用保證係涵蓋測計器本身，而不涵蓋其用完整套之配件，並且只給予原來之買方，而不可以轉讓。

如果您需要向雅培提出保修要求，可致電 852-5808 4196 聯絡雅培在本地之顧客服務部。雅培將承擔為您送交新的測計器以及收回有缺陷的測計器的一切相關費用。

無論如何，裕利醫藥一概無須就您蒙受的任何間接、附帶性、特別的或後果性的損害負責，不論有關損害是可預見的還是不可預見的，也不論有關損害屬於間接損失、銷售額、收入或利潤損失、資金用途損失、停工損失、其他資產的減值還是其他方面，也不論是因違反及採用保證、違反合約、侵權嚴格責任、疏忽、失實陳述還是其他原因所致。

### 合約的轉讓

經以上購買渠道購買相關產品的合約，乃裕利醫藥與您之間的合約。任何其他人士均無權強制執行其合約條款。如果您購買相關產品並將其送贈他人，則收受禮物者將有權享有此等條款所指之保用服務。

裕利醫藥可以將其經以上購買渠道下的權利和義務轉讓給另一機構，而此舉不會影響您在該等條款下的權利和責任。此等條款下的義務。

所有其他權利和義務的轉讓，均須先經與裕利醫藥達成書面協議，才可生效。

### 此等條款之解釋

本文中每一條款均獨立生效。如有法院或主管部門認定有任何個別條款不合法或不可強制執行，其餘條款均仍將繼續具有全部效力。

### 遲延強制執行

即使裕利醫藥未有堅持要求您履行此等條款下的某項義務，或者遲延強制執行此等條款，也不視為裕利醫藥放棄此等條款下之有關權利。無論裕利醫藥強制執行此等條款與否，您仍然必須遵守此等條款。只有經裕利醫藥簽署書面形式的棄權聲明，您才可免於被追究違約情況。

### 實體法律

此等條款和購買合約並包括它們所引起或相關的任何爭議及索償，均受香港法律管